



CHILD WELFARE
SOUTH AFRICA
MATATIELE

AGM REPORT 2018

CONTENTS

From the Desk of the Chairperson.....Page 1-3

Submission by Yolande Heyns and Lerato Moalusi.....Page 4-5

Submission by Tammy Davis - Chairperson.....Page 6-7

Acknowledgements / Donors List.....Page 8

CONTACT DETAILS

P.O. Box 1475
Matatiele 4730
Eastern Cape

Telephone: 039 737 3365
Fax: 039 737 3616
Web: www.crossroadscarecenters.co.za

BANKING DETAILS

First National Bank
Matatiele
Current account

Crossroads C&YCC
62018490392
Child Welfare S.A -Matatiele
52981610226



FROM THE DESK OF THE CHAIRPERSON

During the year under review, we celebrate 20 years of service to the community of Matatiele and surrounding areas.

Child Welfare-Matatiele commenced operation in 1997 in a room in the Magistrate's buildings with no vehicle and no furniture apart from a chair and table. The first move was to a two roomed spot in station road, before relocating to 77 long street. In this building we used the front two rooms for Social Services and the back of the house for children in need of a place of safety.

Later, we purchased 75 long street and thereafter 79 Long Street. These comprise the 3 adjoining properties we have today. The dilapidated existing buildings were demolished and customized new facilities erected.

I believe with all my heart that Our Lord has been, and is, at the center of our endeavors and has guided the progress of this safe haven for children. He has undertaken in every situation in the most unique ways, many of which cannot be attributed to man.





The year under review has been another successful year. In spite of challenges we face almost daily, we have been able to carry out our vision – that is “To protect and promote the interests, well-being, safety and development of children within the context of family and community and to safe-guard the rights of children through an holistic inter-sectorial developmental and comprehensive system of social services”.

My appreciation and thanks go to the Board of Governors who are responsible for the establishment and monitoring of policies, organizational structures and the control and administration of the expenditure of the organization's funds, in fulfilment of the above-mentioned objectives. Your commitment to the voluntary work of the organization and the expertise and skills you share are greatly valued. I trust that you will continue to take the Organization forward.

Naturally, the greatest asset of the organization is its staff. Regardless of the emotional strain it causes, our staff continue to strive to serve the most vulnerable and deserving in our society. We are indebted to each one of them and thank them for their commitment.

As an organization, Crossroads was honored to receive the top award at the Charlotte Maxeke Award Ceremony in Port Elizabeth. This was for the Best Performing Child and Youth Care Center. Child Welfare – Matatiele, (our social Services to the public division) received the award for Runner up in the same category.



There are no words to describe the heartfelt gratitude I have for our donors. We appreciate each and every gift offered to us - which in turn directly benefits the children.

Since it is our 20th anniversary year, I thought that it would be fitting to report on the progress of the children who have graduated from Crossroads and Siyakhula. A number of these were small babies or toddlers in our care and are now in their late teens and early twenties – some even older than that.

Two of the Siyakhula youngsters are grown men and hold positions in management. Another 4 hold down permanent positions in the workplace.

From Crossroads, 1 young lady holds down permanent employment in Johannesburg while 2 siblings are at university. Two young ladies are studying teaching while employed as Teacher assistants.

Two young, recently matriculated girls, are doing a 1-year diploma course at Beyond Adventure near Grahamstown.

I am proud of who these young adults have become. I'm sure that they will continue to contribute positively to society in their respective roles.



CHILD WELFARE SOUTH AFRICA - MATATIELE

SUBMISSION BY YOLANDE HEYNS AND LERATO MOALUSI

Staff Compliment

Yolande Heyns continues to render supervisory services to the Social Workers of Child Welfare – Matatiele and Crossroads Child and Youth Care Center. One of our Social Workers, Andile Ncamana, resigned to take up a position in Durban. He has been replaced by Tshirelitso Mokhesi. She will work alongside the Senior Social Worker, Lerato Moalosi. Lollo Linganisa and Mandisa Arosi remain with the organization as Social Auxillary workers. Lollo, Mandisa and Lerato have been committed to the organization for a number of years now. We are grateful to them for their dedicated service to Child Welfare-Matatiele.

Mvuyo Nkabane is also a familiar figure – a reliable and faithful Social Worker at the Youth Care Center. At the beginning of 2018, she was joined by Ruth King who has studied through the organization and is now a qualified social worker. We congratulate her on this achievement.

Social Services

The Child Welfare-Matatiele staff render a wide variety of social work services to the Matatiele and Cedarville communities. Services include intakes, referrals, early intervention, case management (including managing long-term files and court attendances), counselling and assistance with documentation such as birth certificates. The greatest part of the team's workload consists of foster care cases. Currently we have a total of 310 active foster care files.

Community work is also a key function. For the national, 16 days of Activism (2017), an awareness campaign was conducted in the Cedarville community. Children who are resident in Crossroads C & YCC were age-appropriately trained on gender-based violence. These children, in turn, raised awareness on the topic in Cedarville, and reached 485 community members.

Due to the Department of Social Development's request for a greater focus on community work in particular, our team plan to conduct more awareness campaigns, parental skills training, and counselling in the near future. Specific targets have been set for the 2018 – 2019 financial year.



CROSSROADS CHILD AND YOUTH CARE CENTER

Case Management

Mvuyo Nkabane and Ruth King are rendering psycho-social services to the children in Crossroads. This includes focusing on their physical, mental and social well-being. Ruth conducts individual sessions with the children while Mvuyo enjoys group work. The good relationships Mvuyo has established with the caregivers has also proved beneficial to their well-being.

During the period under review, a total of 14 children were admitted into Crossroads Child and Youth Care Centre. Most of these children were admitted due to neglect and/or carers having no means to provide for them.

We were happy to place four of the residential children into foster care, five children were reunified with biological parents and one child was adopted.

Unfortunately, we still have been unable to make progress regarding placement of the three young boys with physical and/or mental challenges. The Social Workers are, however, in contact with the Department of Mental Health and every effort is being made to secure placement for them. Unfortunately, the Department of Social Development have not been able to assist thus far as there are no Government-run facilities for children with their particular needs.

Staff Relationships

The Social Workers make a conscious effort to engage with the Carers and Cleaning staff. Morning prayer sessions, and occasional counselling sessions, appear to contribute to the Caregivers' well-being.



CROSSROADS CHILD AND YOUTH CARE CENTER

SUBMISSION BY TAMMY DAVIS - CHAIRPERSON

We are thankful to come to the close of yet another good year at Crossroads.

The daily running of the Home continues to flow smoothly and efficiently under the careful supervision of our General Manager, Khutala Xaki, and financial Manager, Khunjulwa Jona.

We greatly appreciate their honesty, commitment, positive attitude, and strong work ethic.

Education

Taryn Pretorius continues to do an excellent job with the small children in the School Readiness Programme. She has 3 classes – one of 10 three-year olds, another for 4 and 5 years olds and the third consisting of three boys who should be enrolled in Grade R in one of the local schools. The ongoing delays with the Department of Home Affairs in obtaining birth certificates have prevented them from attending formal school thus far. Taryn is using this time to keep them on par with Grade R tuition. The fight to obtain birth certificates is an ongoing challenge we face with our children. Taryn also attends to the children's homework and meeting with their teachers when required.

January 2018 saw 9 students enrolled at King Edward High School and 1 at St. Monicas Diocesan School. The students in general do well and many excel at sport. Thato, Nozi and Kholekile played hockey for the Kwa Zulu Natal U18 and U16 teams respectively.

Health

Although Ruth King has been employed as one of the Crossroads Social Workers, she still manages the Children's day to day health. During the past year, we have not lost any children due to ill health. Ruth spends individual time with slow developers which contributes to their optimal development. Dr. Liphapang, a private practitioner, continues to attend to the health needs of our children – free of charge. We greatly appreciate his ongoing generosity. This has saved us of R28 800 during the year under review.



Dr. And Bella Liphaphang

Staff Compliment

Seventeen Caregivers continue to do a sterling job of caring for the physical needs of the children. During the past year, five ladies have been in training as professional Child and Youth Care Workers. This training has been made possible through the SOYISA group. The training has not only proved beneficial for practical purposes, but also boosted the confidence of the Caregivers themselves.

The Child Care Workers remain committed to the children and there is stability with a very small turnover of staff. A number of our staff have received awards for 10 – 15 years of service. Permanence of the “parental” care is critical for the overall development and wellbeing of children. Most importantly, most the children form a strong bond with their Carer.

The Kitchen and Cleaning staff work tirelessly in their respective roles. These important positions are so often overlooked in gratitude and mention. It is vital that these tasks are carried out efficiently and ethically. We are grateful for the honest manner in which they operate. Our yard manager keeps the water tanks full, yard clean and tidy, and performs minor repairs.

General

The buildings on the property continue to be maintained and improved. We are happy to now have a room set up and equipped for Play Therapy.

We are so thankful to the Lord for seeing us through yet another year at Crossroads Child and Youth Care Center.

MONETARY CONTRIBUTIONS

ABSA bank	Kirkconnel Parish Church
ADD Hope	Krista Clark Nickerson
Alan and Pam Bourne	LCB Whittle & Son
Alison and John	Lindsey and Joel Dickson
Barbara Florence	Meadow meats (Leoni Dicks)
Bob and Sheena Bogle	Mission of Tears
Dewalt Malan	Mrs. Mary Lewis
Department of Social Development.	My School
Duncan	Profica Project
Duncan and Ruth Close	Ragnar, Gert, Ragnhild & Kjer
Durban North Fellowship	Sarah McLean
Else & John Kare Lid	Snoboni
Janie Du Toit	Soroptomista
Jason and Sharon	St Brides church
John Laing Trust	Susanne
King Edward High School	Torbjorn & Linn Kristen

FOOD AND REGULAR DONATIONS

Barbara Bowden	Liz Currie
Boxer	Nantis
Clinton Strydom	Phytoblend
Container ministries	Qual Chem
Edgars	Raw Farming
Faeza - Multilayer Flooring	Shoprite
Gramma Shirley (Hugs International)	Sondella
Imana foods	Two little fish (Kerry Scott)
Jetmart Matatiele	

CLOTHES AND GOODIES

Albany bread	Mariaan Du Plessis
AL-Imdaad Foundation	Methodist Church Matatiele
Amamzimtoti church	Moselantja Mashale
Bruce Templeton	Mrs Asha Mohana
Charmaine Pringle	Mr S.E Ntombela
Colleen Van Heerden	Mrs Muhammad /Mrs Scheepers
Crystal Sobey	Ms. V Mzenze
Danica	Nobantu Mncedani
Danny Ives	Noelone Naude
Emmerson Nyoni	Nomzizi Xorile
Ezeh Emmanuel	Sifanelo E. Ntombela
Fellowship Durban North	Thelma Thomas
Fezeka Ngungu	Thembisa
Kamuhelo Lepapang	U Bank
Linda and Marsela	X.P Mbobo

